



Water, Sanitation, and Hygiene Scale-Up Project (WASH-SUP)

**VIETNAM** 

Working effectively with the enabling environment

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# Water, Sanitation, and Hygiene Scale-Up Project (WASH-SUP)

#### SANITATION MARKETING

#### **OBJECTIVES**

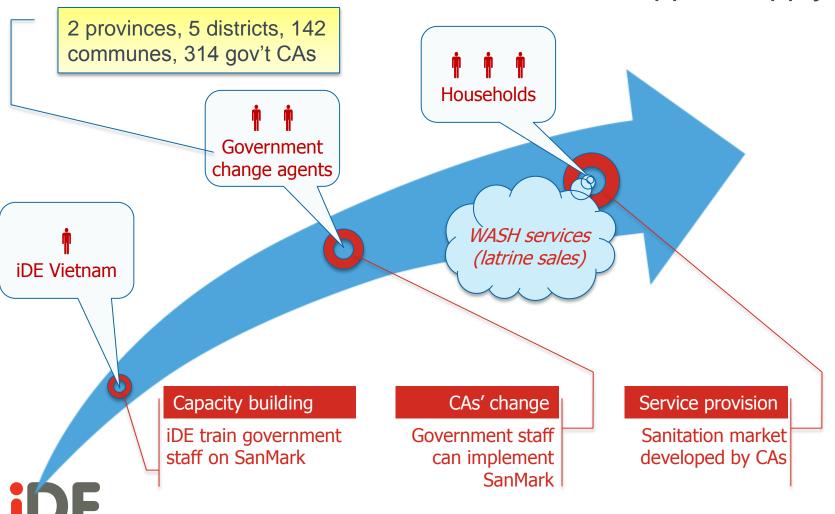
- 30,000 rural households to install/upgrade and use sanitary latrines, of which 15% will be poor and 20% ethnic minorities
- 100,000 additional households have improved knowledge of good hygiene practices related to latrine use
- Capacity of government partners to implement WASH Market Development for sanitation will have been improved





### Theory of Change: Gov't Change Agents

Government's role: create demand and support supply



### iDE provides training to government staff





### Gov't staff conducting group selling







Gov't staff conducting mason training

### Mason invited to talk during group selling





## Existing supports provided by public sector to private sector roles

- No direct support provided, except where there are international programs or CSOs' projects that need such support
- RECENT: Some intentions/attemps initiated by VIHEMA
  - "Sanitation association"
  - Supporting a private PVC latrine manufacturer





# Key constraints to private sector roles caused by their wider environment/context

- Profit margin of latrine business is too small:
  - Masons: charging just day-labor costs
- Remaining market: "laggers"
  - Low income / lack of financing
  - Perception of latrines as high cost
- Public involvement creates households' subsidy mentality
- Lack/unaware of low-cost latrine options / No access to such technical information





# Aspects of private sector activity could benefit from public sector support

- Development & dissemination of low-cost latrine options
  - Technical training to private sector
  - Creating public awareness
  - Supporting private sector R&D and certification
- Endosement of private sector latrine services
- Demand creation
  - Sanitation promotion by public sector
  - Supporting private sector effort in marketing their services
- Supporting public financing (such as through VBSP)





## Aspects of private sector activity need public sector regulation/accreditation in iDE-V project

- Providing masons with official certificates on properly trained latrine construction services
- Providing quality control and enforcement for private sector to supply/build hygienic latrines
- Granting tax exemption for latrine construction businesses and related services such as sludge emtying





## Ways iDE Vietnam engages with public sector to better enable effective roles for private sector

- Building capacity for Centres for Preventive Medicine to provide <u>effective</u> technical training to masons and related service providers in supplying appropriate / low-cost latrines
- Building capacity for Centres for Preventative Medicine and the Women's Union to design and implement activities for creating households' demands for latrines
- Supporting development of a local system for certifying masons' latrine construction services







