



CIVIL SOCIETY  
WATER, SANITATION  
AND HYGIENE FUND



# Fund-Wide Tools: Strategy and Context Mapping Change Agent Assessment Tool

Paul Tyndale-Biscoe | 3 August 2017

# Strategy Mapping

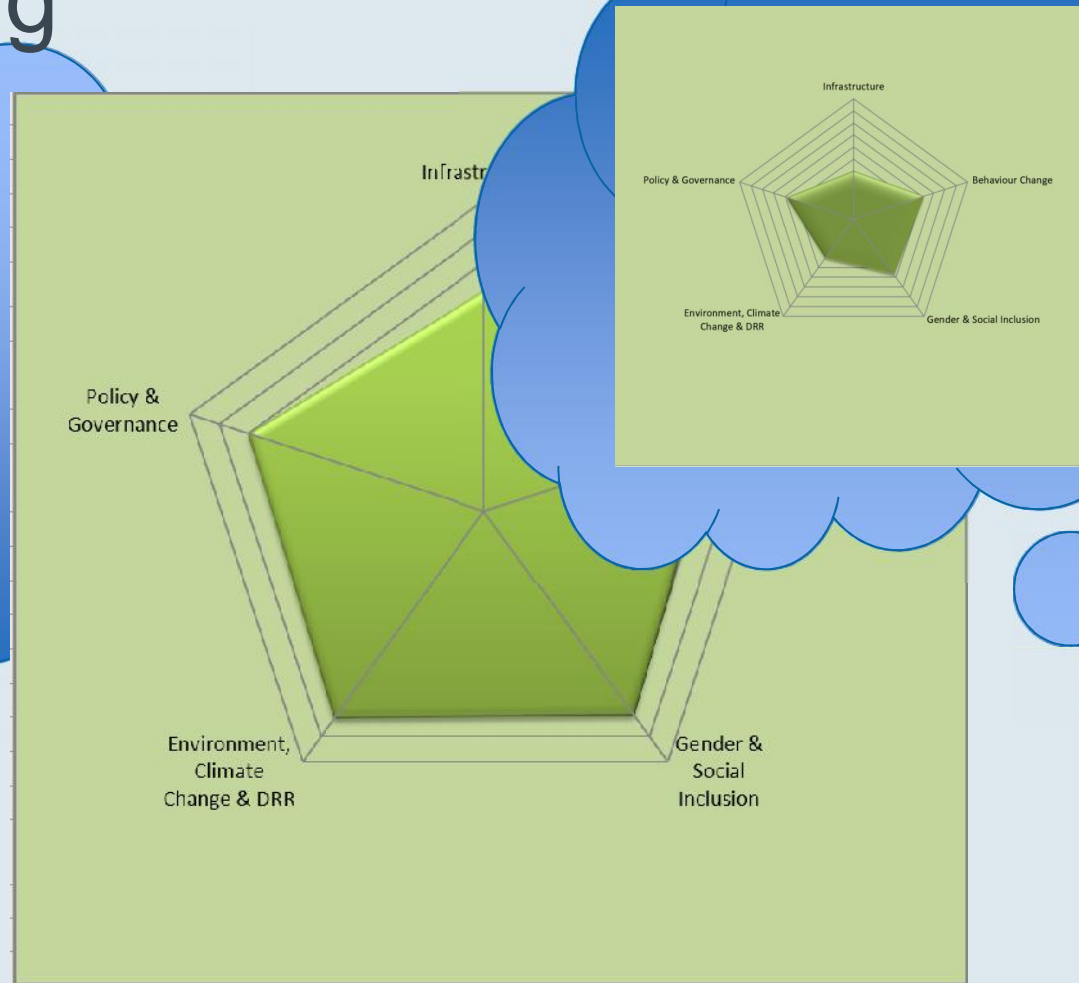
- Infrastructure
- Behaviour Change
- Gender & Social Inclusion
- Environment, Climate Change and DRR
- Policy & Governance



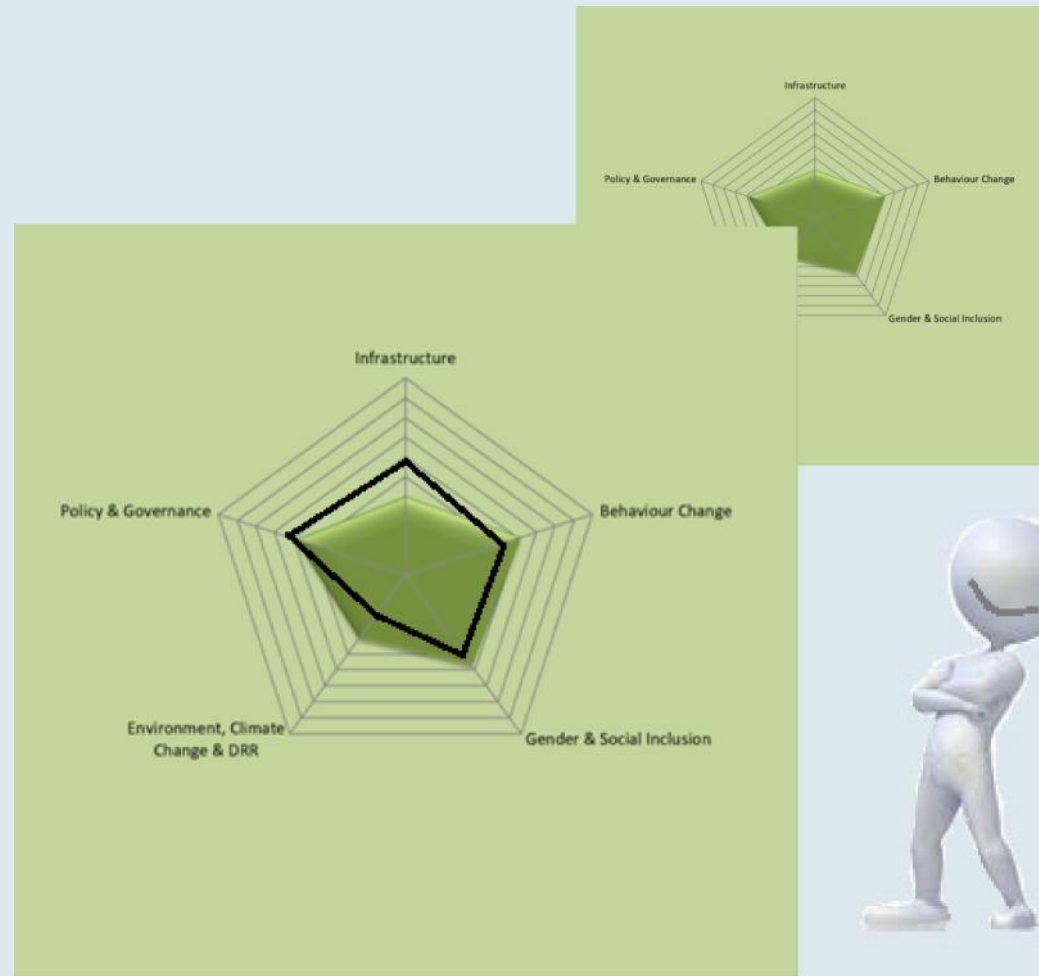
Overall Rating	Project to date	State	Project Rating
+	Support to IMED to train 50 (22 female and 28 male) IMED staff in facilitating sanitation demand creation in four districts of Mongla & Sundarban, Jhalgaon in 2014, Wanggan in 2015 and Tashyangan in 2016 as part of the national scaling up.	Ongoing	+
+	• 82 (36 female) IMED health staff trained on sanitation demand creation facilities and methodology and assessed against key competencies through on the job coaching and mentoring in line with a capacity development plan in Sundarban in 2015 and Tashyangan in 2016.	Completed	+
+	• The supply chain analysis and consumer research incorporated studies in 3 regions and was completed prior to 31st May 2014. Findings and recommendations were then used to develop national sanitation supply chain guidelines in 2014 and incorporation to national sector strategy draft in 2015.	Completed	+
+	A total of 46 SMEs have been identified, coached and mentored in sanitation marketing and business development and establishment of market linkage for supply of toilet hardware materials in 7 districts of Tashyangan, Tashyangan, Tashyangan, Tashyangan, Tashyangan, Tashyangan and Wanggan. Out of which 17 SMEs are actively producing and supplying materials to the community.		



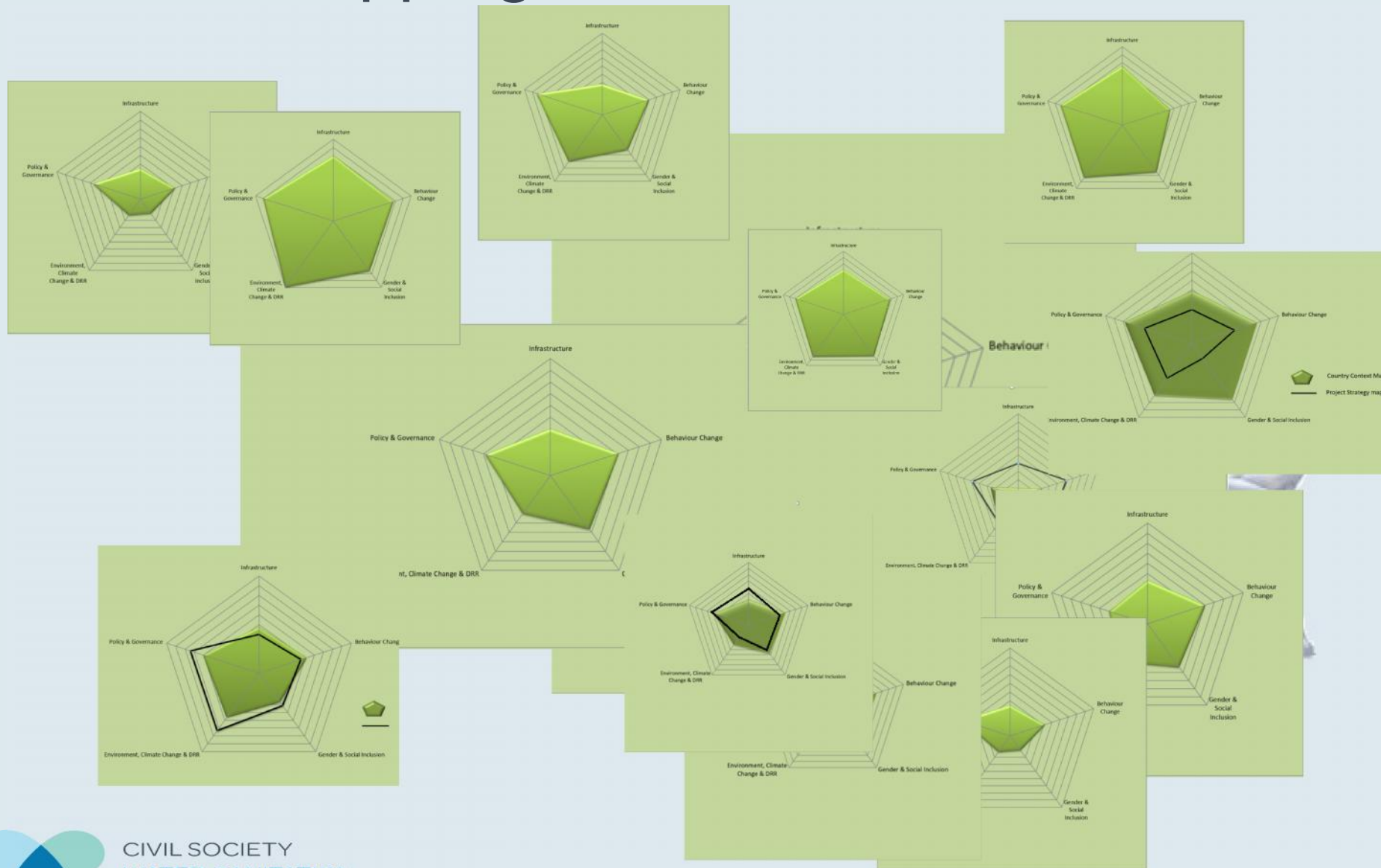
# Strategy Mapping



# Context Mapping

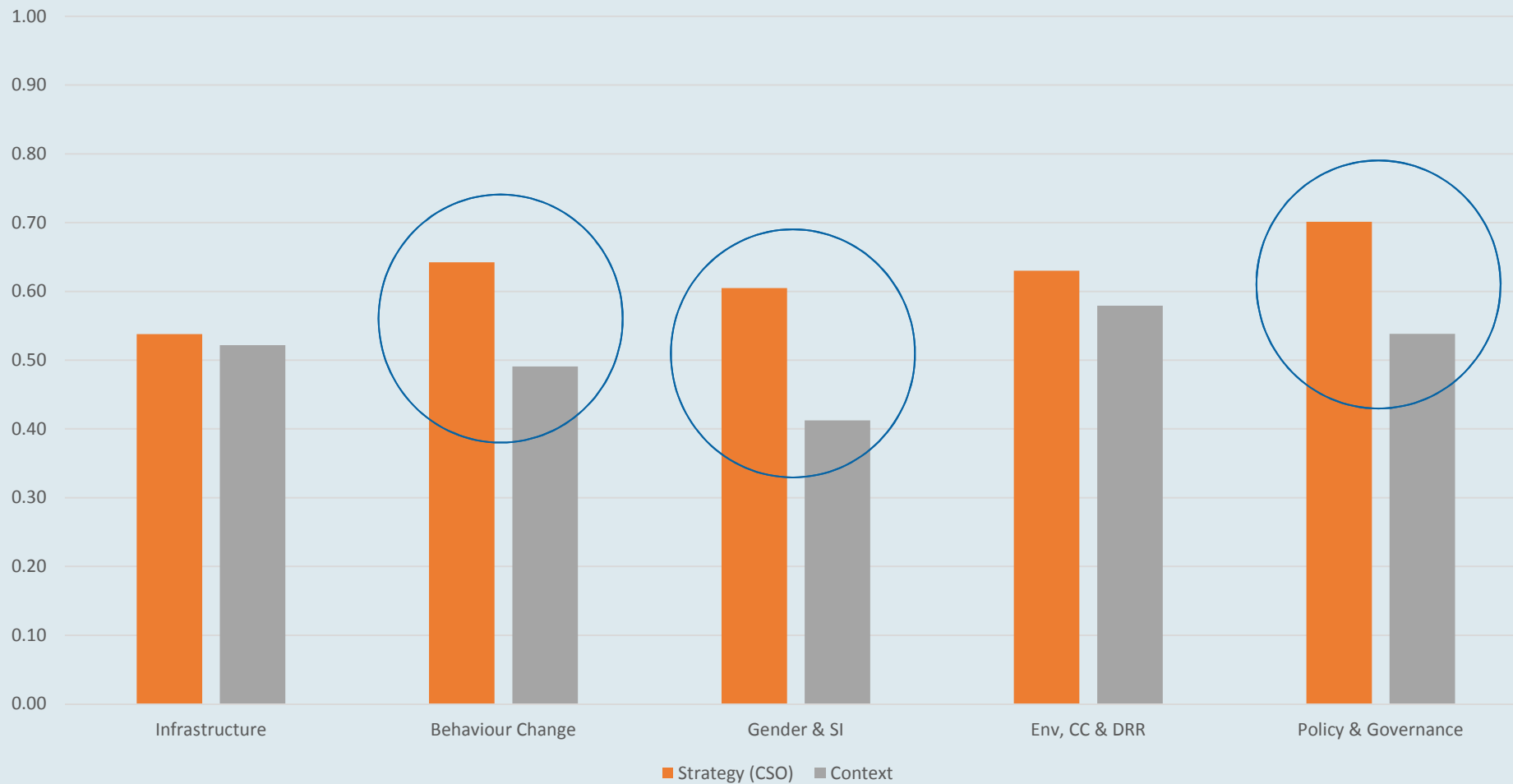


# Context Mapping



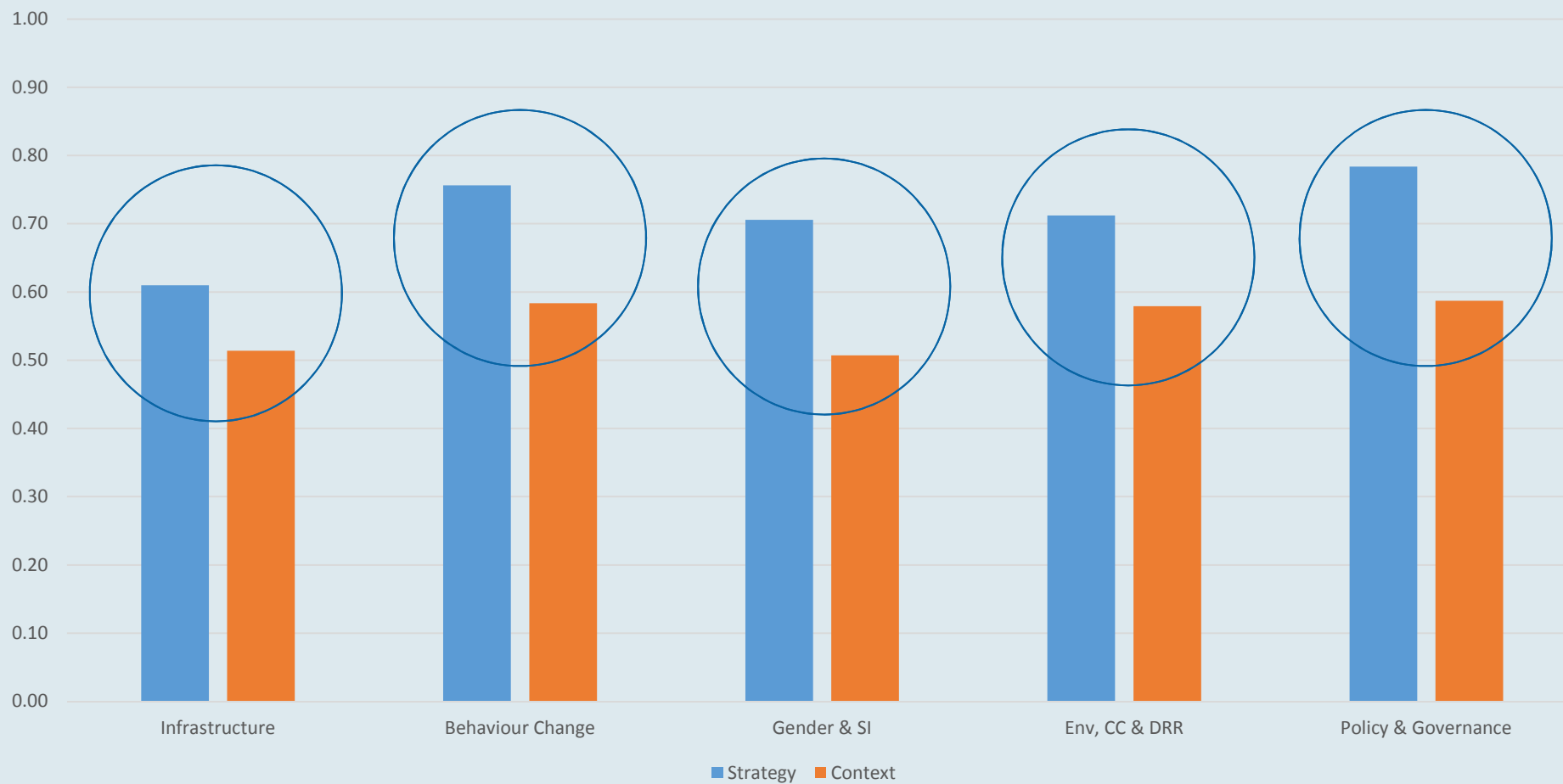
# Fund wide trends

Strategy vs Context by Component



# Fund wide trends

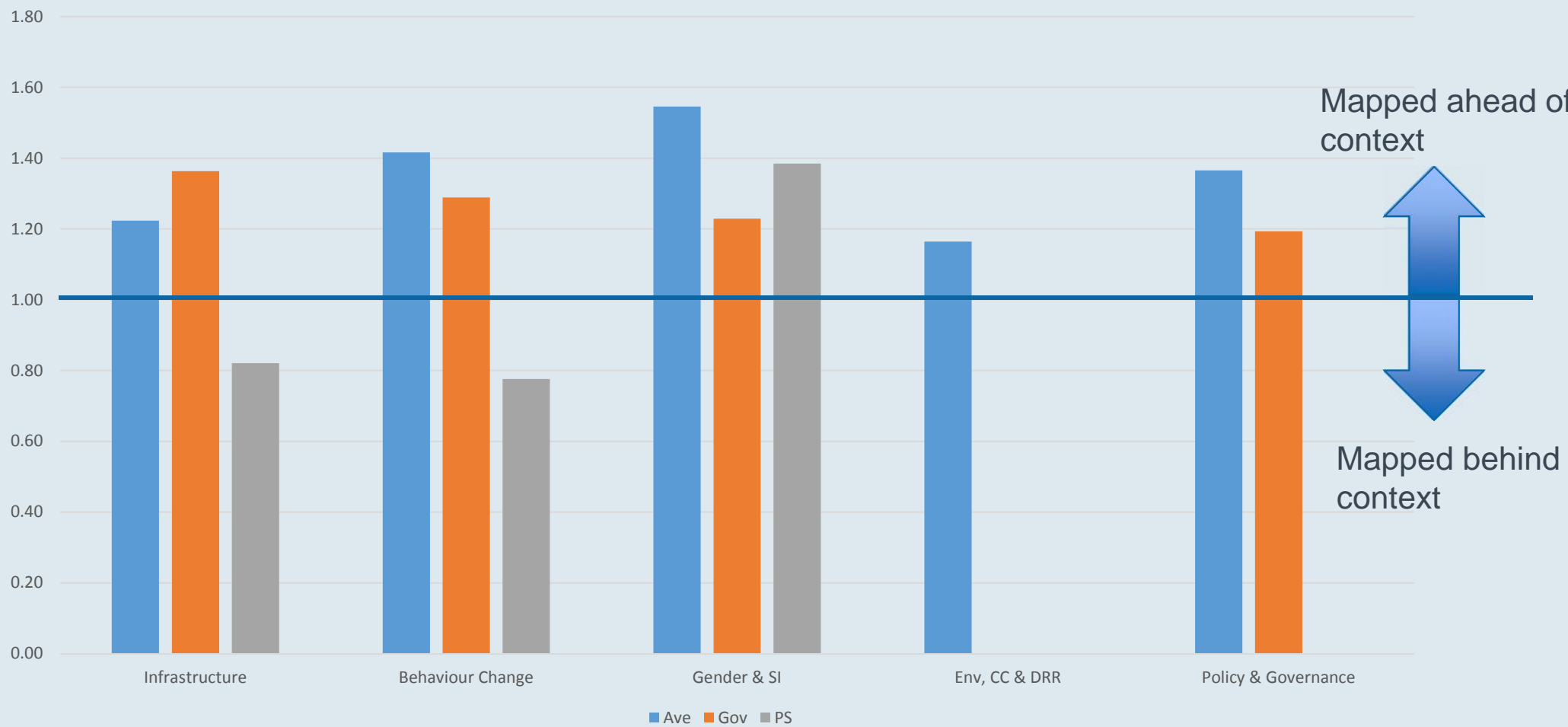
Strategy vs Context by Component  
Government CA Focus





# Fund wide trends

SM/CM by Component



# Change Agent Assessment Tool



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# Change Agent Assessment Tool

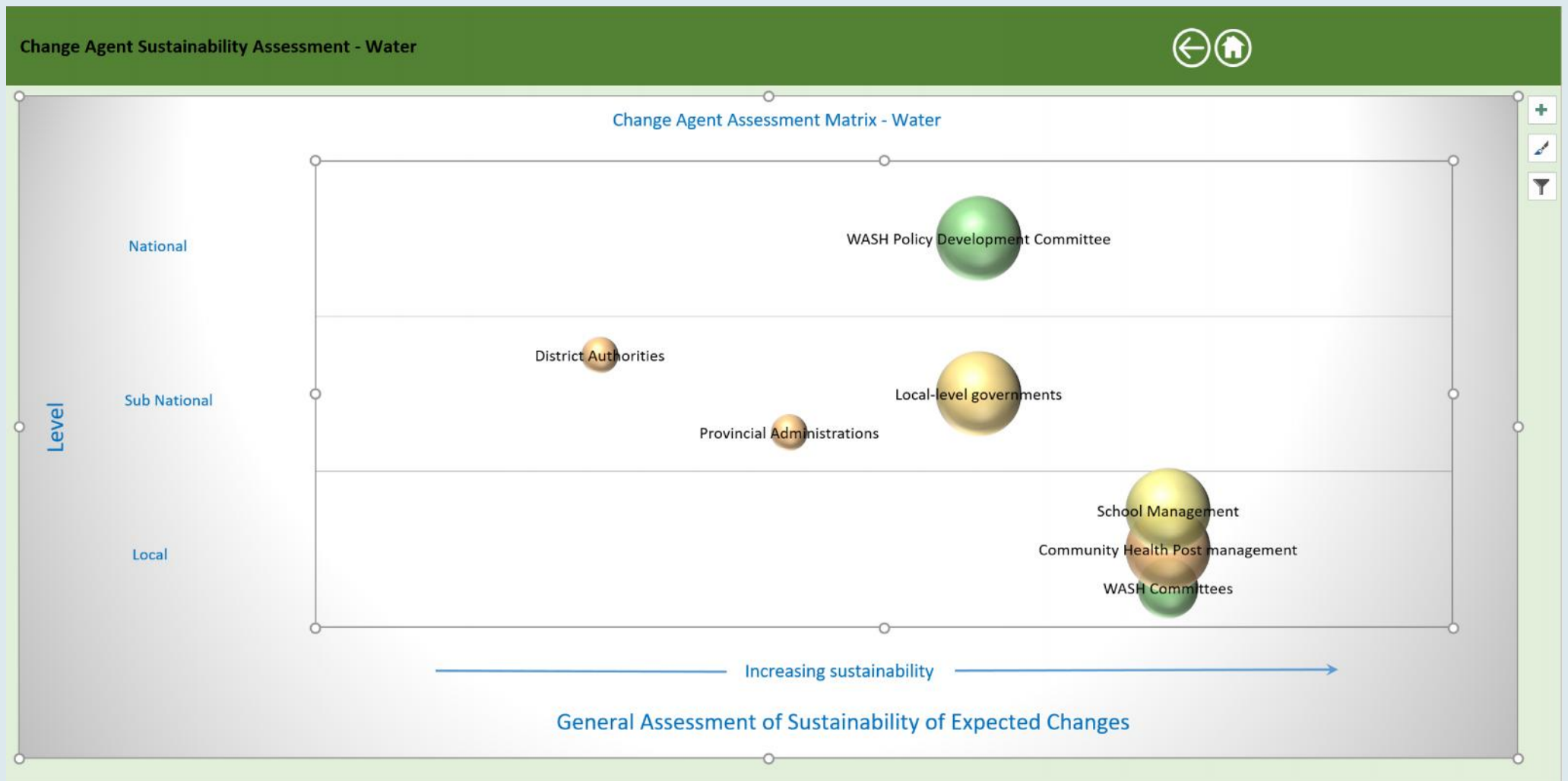
Change Agent Assessment - Water		How would you assess the change agents against the capacity elements below?					What is the evidence?				
Change Agents	Extent to which CAs are meeting expectations now	People	Skills	Systems	Resources	Motivation	People	Skills			
		Is there a sufficient no. of change agents	Do the change agents have the appropriate skills	Are the systems for WASH service delivery adequate	Are there adequate financial and technical resources	Are the change agents sufficiently motivated to deliver					
WASH Policy Task Force members	2	1	1	1	1	2	Getting high level representation but not complete yet	DNPM fully on board with policy but still learning about WASH	PMU in place and getting stronger. DDAs in place but 5 year implementation plan not yet developed.	Task Force has a strong advocacy role to (eg) mobilise funding - it has the high level support but perhaps not the technical expertise in WASH as yet	Government fully owns the policy and process - fully supported by agencies like the WB and the EU.
Provincial Administrations	Please enter 0, 1 or 2 0=No or minimal progress   1=Mostly on track   2=All on track or better		1	1	0	2	Only 1 person at provincial level looking after (say) 4 districts and up to 5 LLGs per district - policy says 3 at provincial level supporting 1 in each district	They have some skills but particularly in technical design there is more training needed.	Policy defines systems needed but they are not yet fully in place.	At present the budget allocation to Provincial level is very small compared to what is needed. Even operational resources are extremely limited.	WASH officers at prov level have been promoting water supply for a long time in a constrained environment
Local-level governments	2	2	2	1	0	1	The role of the LLGs is to mobilise communities and link to the Districts.	This is a cultural role and so there are no barriers	All LLGs know they should facilitate ward development committees to develop 5 year development plans that are ratified at district and provincial level - however they need Water Technical skills at district level to be able to fully	They have very limited access to funds and resources.	There is more that could be done to motivate the LLGs to promote access to clean water.
WASH Committees	1	2	1	1	2	2	There are sufficient numbers of people in the committees	There is still a need for follow-up support and to strengthen links with DDA & Provincial level	The WaSH committees have strong links with LLG, but the links to the DDA are still weak.	The WaSH committees have the capacity to manage and maintain their water supply systems.	The WaSH committees are fully motivated to maintain their water supplies
Community Health Post management	2	2	2	1	1	2	The staff of the health posts manage the system. Susu Mamas have a facilities manager at provincial level. Otherwise health assistants will take responsibility.	Even if they don't have the skills themselves, they can source technical support as necessary.	Systems are in place but perhaps not always effective.	Generally budget is not sufficient	They are sufficiently motivated
School Management	2	2	2	1	1	2	There are enough people in each school to take this responsibility	They have sufficient skills or know where to get them locally	WaSH in schools guideline not yet completed.	The systems define where they can go but the budget is not sufficient.	They understand the need to keep the systems operating - demand led.
District Development Authorities	0	0	0	0	1	1	The Policy stipulates there should be a WASH Officer at district level, but to date there are no districts with this position filled.	As there are no people, the skills are also absent.	Whilst the policy outlines the role and the system in which the WASH officer would work, this is not yet in place at the district level.	The DDAs on average allocate 3.9% of their budget to WASH. Whilst low, this does mean there are resources available for this position	The motivation of the DAs is varied and often politically driven.

Change Agent Assessment - Water

Extent to which the CAs are performing now

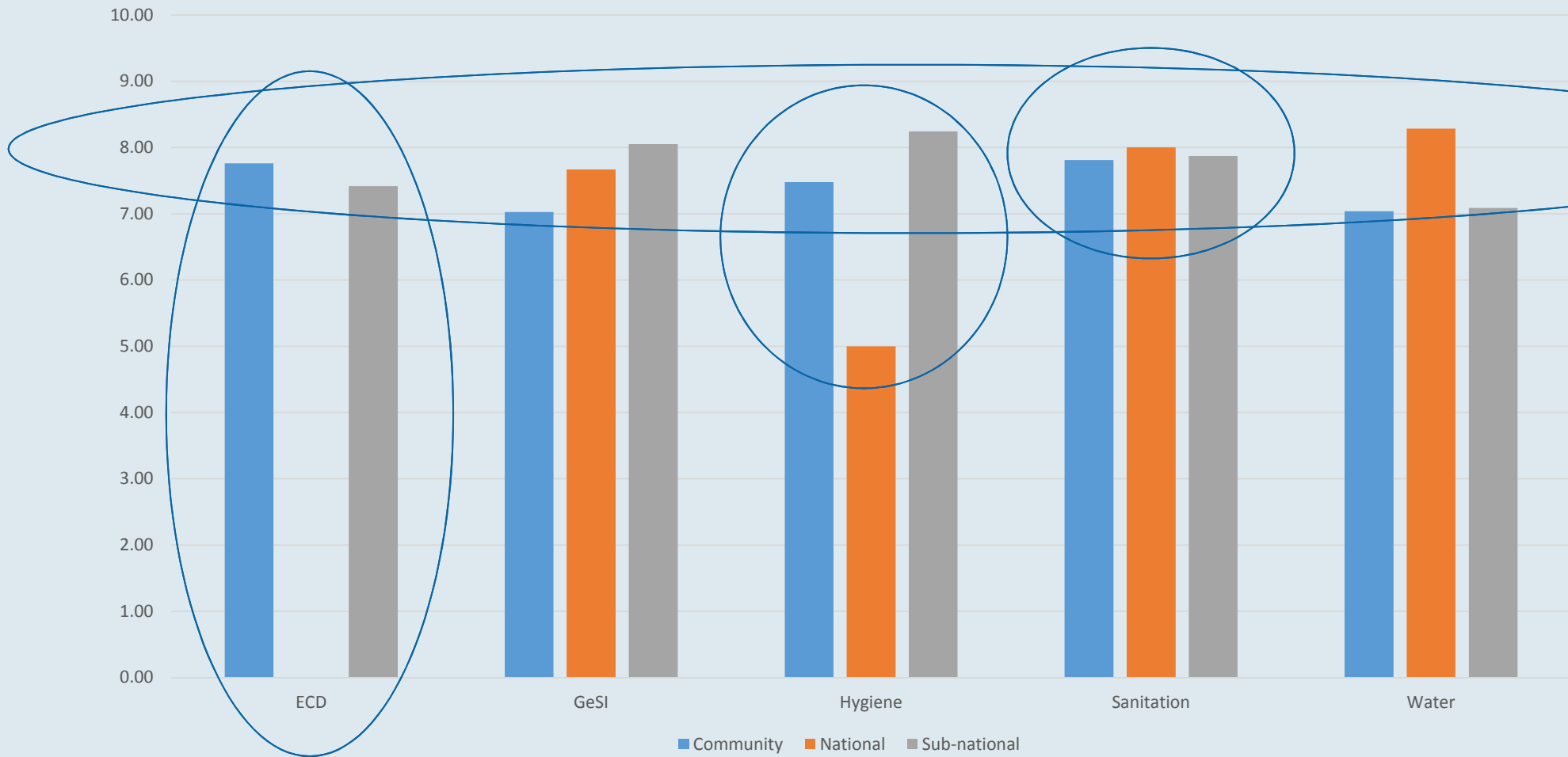
Assessment of CA performance beyond project

# Change Agent Assessment Tool



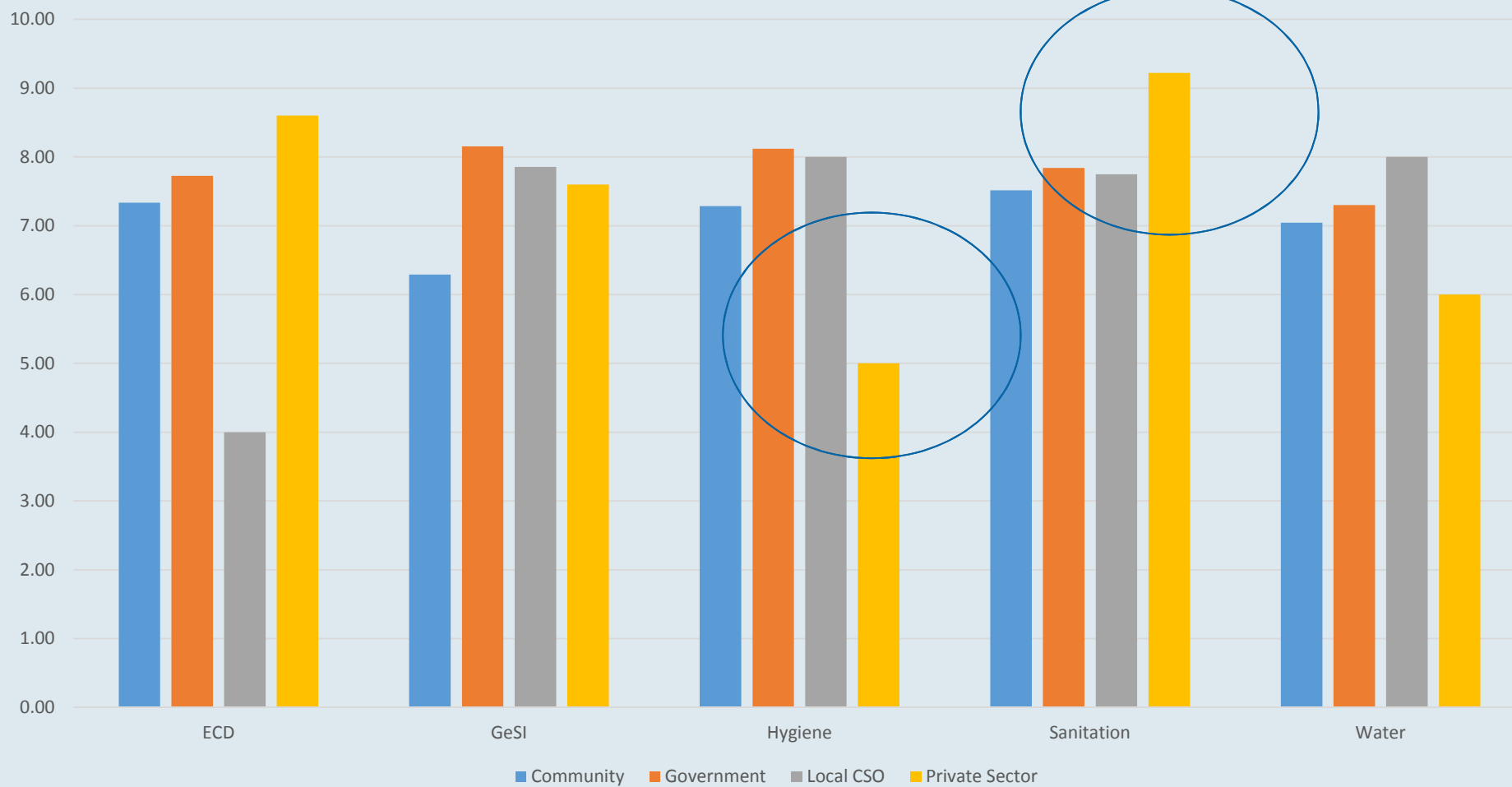
# Fund Wide Trends - CAAT

Sustainability of CA Performance by level



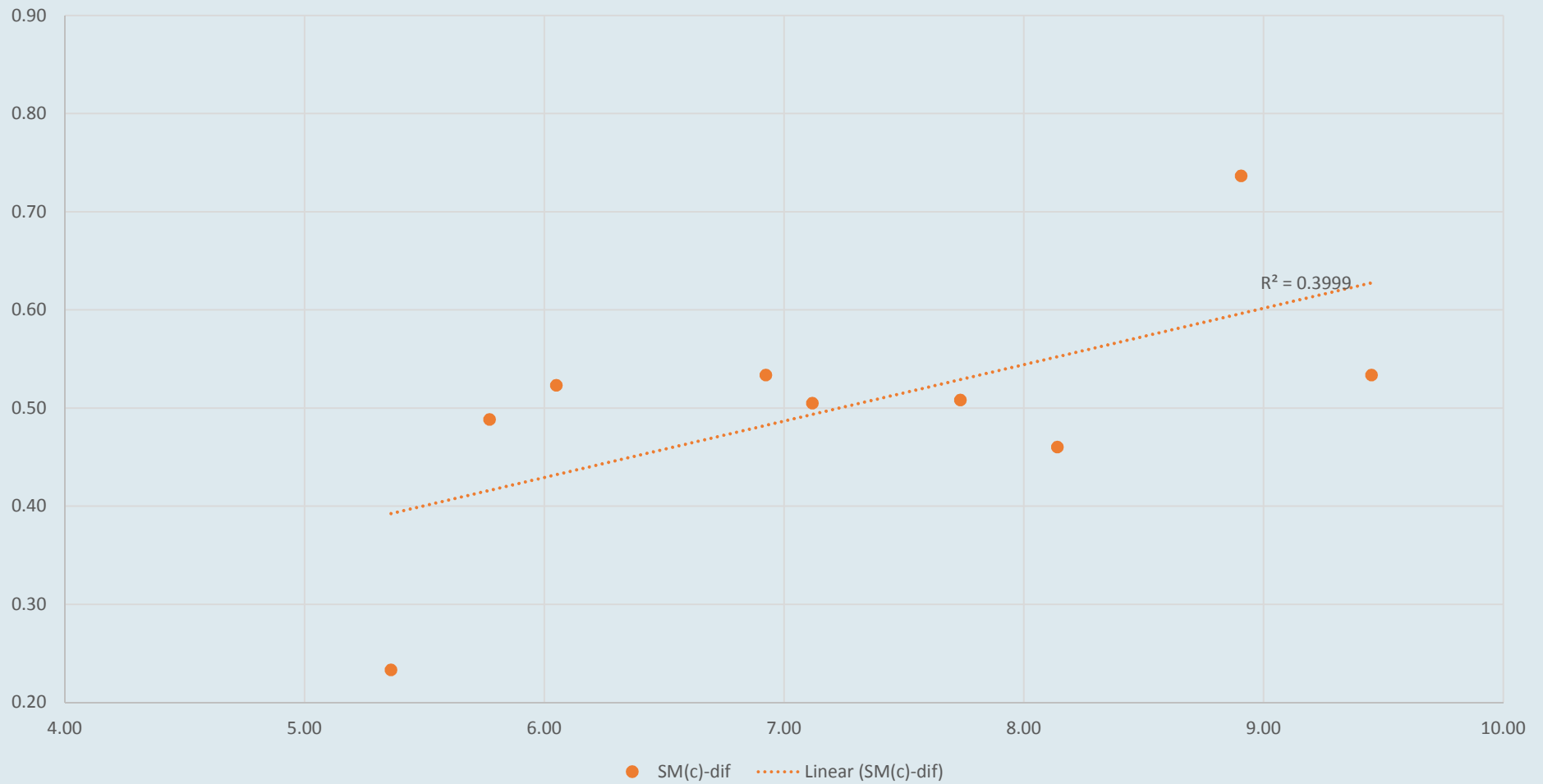
# Fund Wide Trends - CAAT

Sustainability of CA Performance by Type



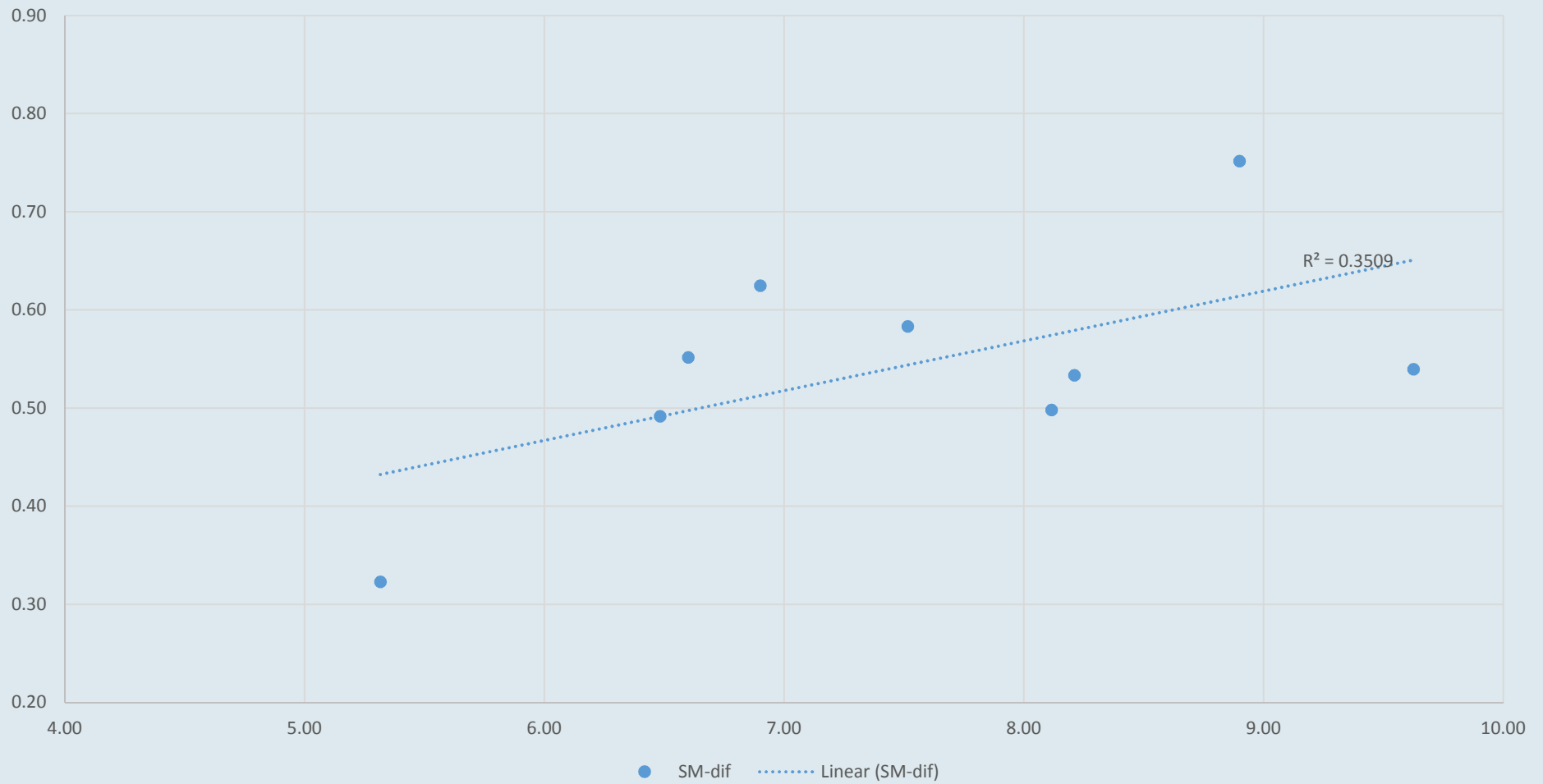
# Bringing it all together

Strategy - Context vs Sustainability



# Bringing it all together

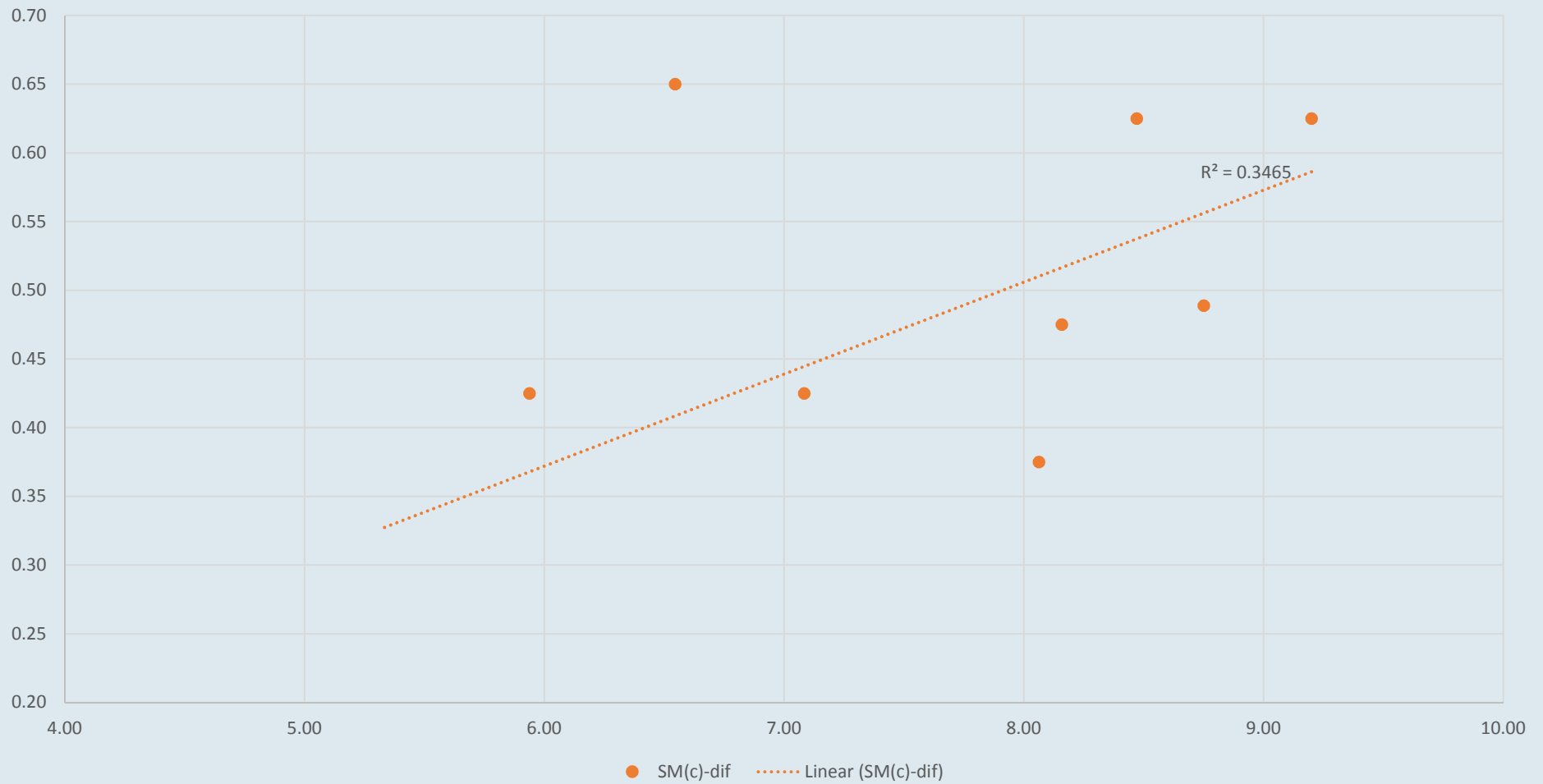
Strategy - Context vs Sustainability - Gov Focus





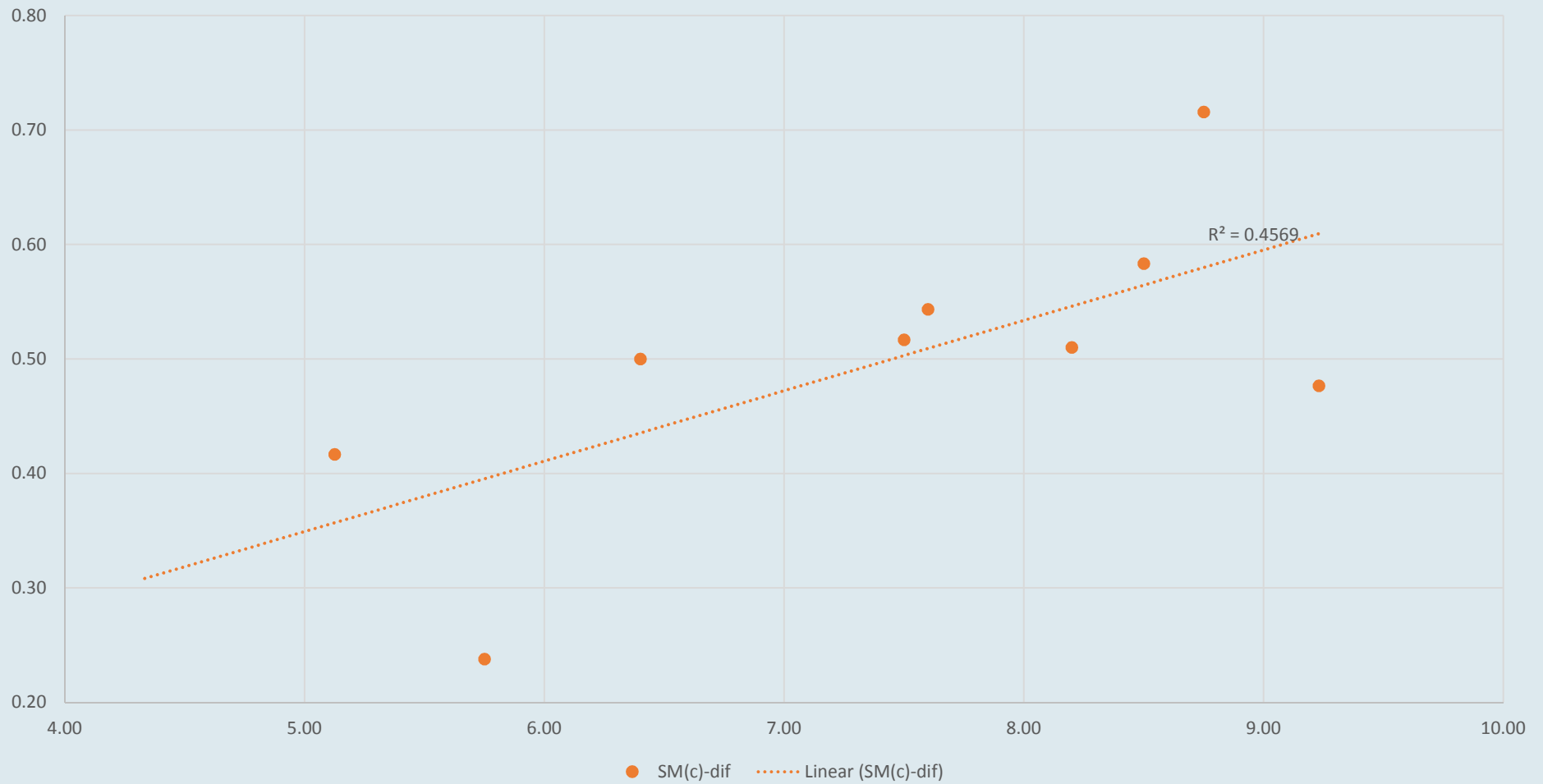
# Bringing it all together

Infrastructure Focus



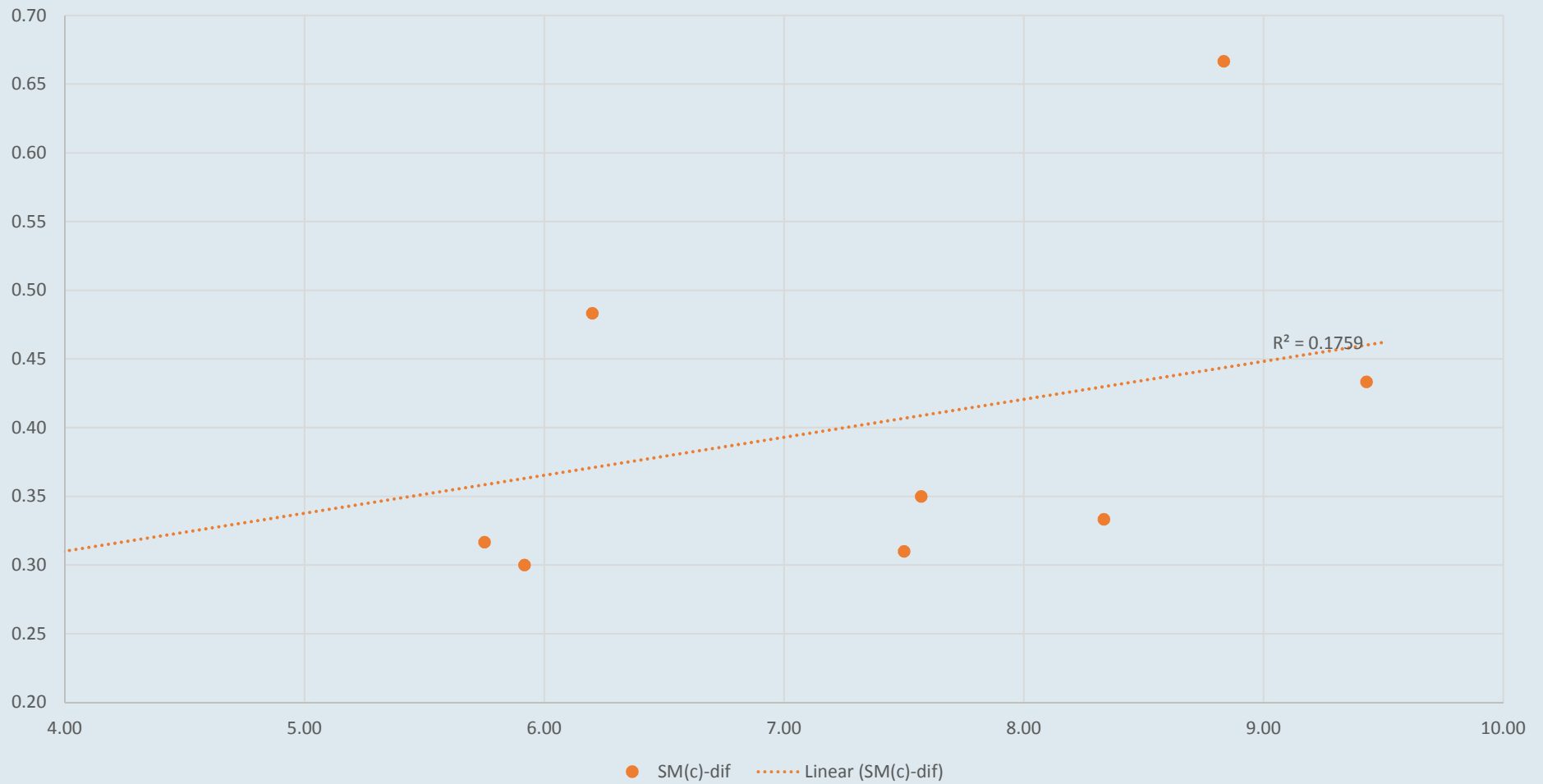
# Bringing it all together

Behaviour Change Focus



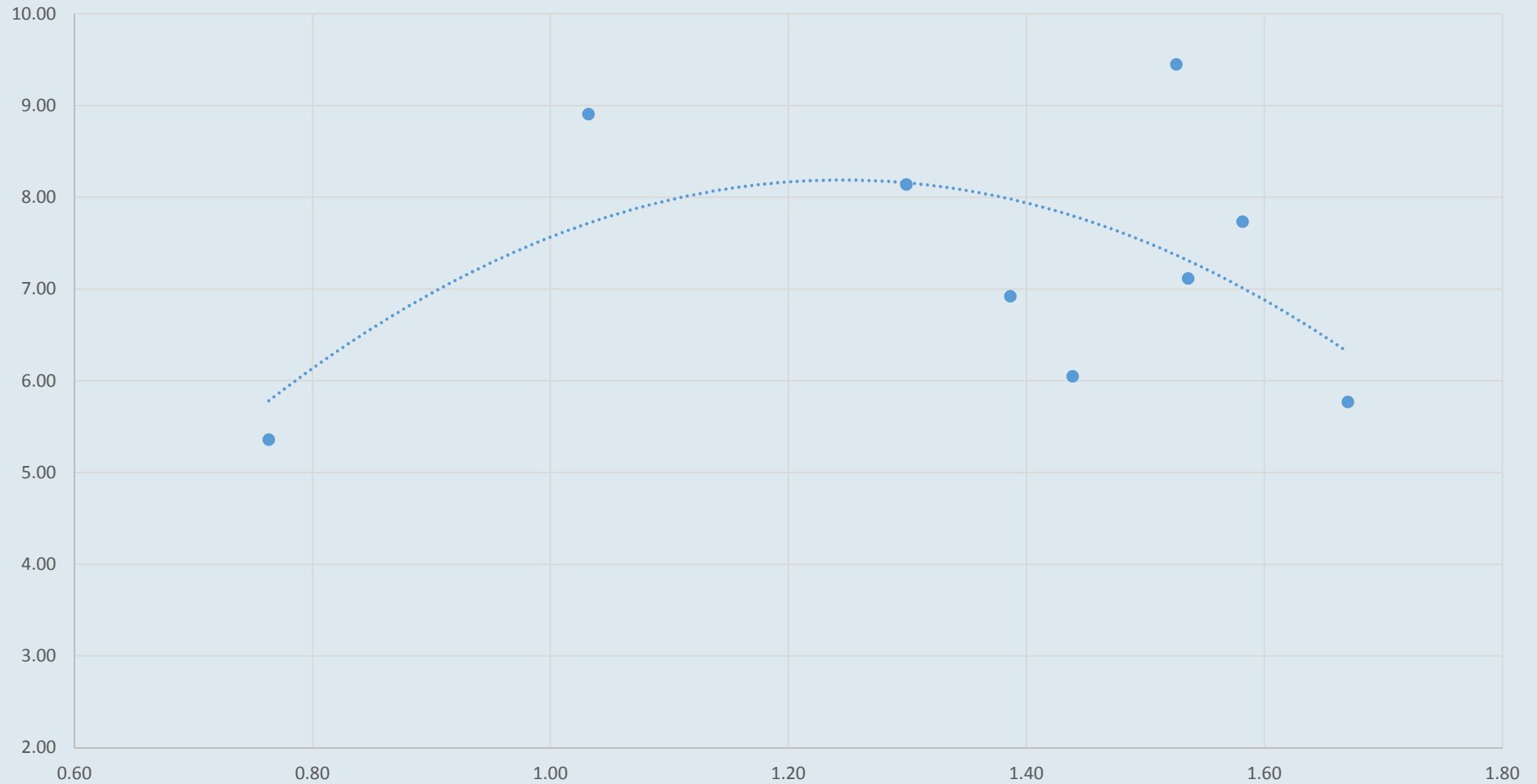
# Bringing it all together

GeSI Focus



# Bringing it all together

Strategy/Context vs Sustainability



# Conclusions

- Building an evidence base
- Validating ToC and advocating for resources
- Adding to the body of knowledge about sustainable WASH
- Useful tools for project management



Thank you!



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